

## **Resin Art Academy courses – General Information.**

Resin is a versatile medium, offering the ability to express endless creativity.

Your workshop / training course / product demonstration will take place at our headquarters of Eli-Chem Resins Ltd in Dunsfold, Surrey, United Kingdom.

Our instructors are either professional resin artists or specialists working in the resin industry for a living.

We are a world leader in the manufacture & supply of resins, pigments and additives used to create contemporary resin art. You will be learning and honing your skills inside a fully functioning resin company and the home of resin art. We are known as an innovator of better and safer artwork products.

During the session you will learn about working with art grade resins, from introduction & basic techniques right up to advanced processes. All resins, pigments, additives, an apron, gloves, safety glasses and heat guns will be provided. Just bring yourself, and don't wear your best clothes!

We will supply wooden blocks for the Rapido Resin pours, as well as selection of silicone moulds for the FastCast & Aqua Cast® TURBO pours.

The resins you will be using are nontoxic, non-hazardous and odourless. A full range of opaque and metallic pigments will be made available for you to select and work with.

You have the option of taking your masterpieces home with you, or requesting we package and ship them to you a few days later (packing and shipping prices will vary on size and destination).

Attendees will be able to purchase all products demonstrated at steeply discounted prices for cash or card payments.

Course fee: £ 198.00 per person. Attendee Age : 16+.

Your place will only be confirmed once payment is received. The event lasts approximately 3 hours. Free onsite parking is available.

## **Terms and Conditions**

The Terms and Conditions below apply to all Resin Art Academy classes / workshops / training courses / product demonstrations (hereafter referred to as " event ") held at the premises of Eli-Chem Resins U.K Ltd in Dunsfold, Surrey, United Kingdom.

**By making a booking customers are agreeing to the terms and conditions below.**

### **Bookings and Payment**

Bookings can be made online through the website [www.elichem.co.uk](http://www.elichem.co.uk) and by phone / email to [workshops@elichem.co.uk](mailto:workshops@elichem.co.uk). This must include a current email address, emergency contact phone number of the person attending the event.

Full payment is required at the time of booking and all payments are processed by PayPal. Payments are usually processed via a PayPal account, however, if the customer does not have a PayPal account, PayPal will provide an option to process payments with a credit or debit card. Places are only secure upon receipt of full payment and completed booking form.

If a particular event becomes fully booked customers will be offered an alternative date and time slot. Places are strictly allocated on a first come, first served basis and no places are given any priority.

Bookings will typically open on the website [www.elichem.co.uk](http://www.elichem.co.uk) two weeks prior to the start of the first session and this date will be communicated to prospective attendees though email and social media (Facebook and Instagram).

## **Clothing and personal safety**

Resin Art Academy instructors will show good working practice and teach you how to observe industrial hygiene to protect your clothes from the art materials used, however we accept no responsibility for and damage to your clothing and belongings before, during or after any events. Don't wear your best clothing! An apron, gloves and safety glasses will be provided.

You will be on the premises of an operating resin supply company during our normal working hours. In the course of daily activities there will be material handling equipment and machinery in operation (forklift, trolleys, ladders etc). Signs will denote areas not to be entered without supervision and permission. We accept no responsibility for injury, damage or loss during or after any events.

## **Expectations of behaviour**

Resin Art Academy events are fully inclusive, fun and above all safe. It is imperative that all persons attending the events behave in an acceptable and safe manner as deemed by the class or workshop tutor. We have the sole discretion to decide if the behaviour of an individual is unacceptable and in these instances the attendee will be asked to leave the premises. Entitlement to a refund may be considered on an individual basis.

## **Cancellations and Refunds**

After a booking and payment has been made online the customer has a cooling off period of 14 working days to make a cancellation if they so wish in accordance with Consumer Protection (Distance Selling) Regulations 2000. To cancel a booking customers must email [workshops@elichem.co.uk](mailto:workshops@elichem.co.uk)

A full refund will be provided by PayPal if the request is made within 14 days of the initial booking (cooling off period).

If you have to cancel less than 48 hours prior to the day of arrival, we will do our best to help but if we are unable to fill your place, we will not be able to refund the course fee.

If for any reason an event is cancelled by us, for example due to tutor illness, then a refund for that session will be issued or alternative dates be offered. If a session is cancelled due to unscheduled circumstances (for example poor weather conditions) every attempt will be made to accommodate the attendees at alternative date events.

## **Concerns or complaints**

Any concerns, issues or feedback (positive and negative) regarding the services provided by the Resin Art Academy should be directed to Aram Friedrich and emailed to [aram@elichem.co.uk](mailto:aram@elichem.co.uk) or by phone on 01483 26 66 36.